

APSU Writing Center
MyWCOOnline Guide - Online Appointments

Why Won't My Shared Screen, Video, or Audio Show Up?

Different browsers and computers handle camera, microphone, and screen-sharing permissions differently. You may need to enable each feature separately (camera, mic, screen-sharing).

Using Firefox

- Firefox might require additional permissions, after you have allowed sharing of the camera or microphone within an online meeting.
- Go to **Preferences → Privacy & Security → Permissions**.
- Under **Camera** and **Microphone** click **Settings**.
- Make sure your meeting site is allowed to use these features.

Using Mac

- On a Mac you might need to grant permission for screen sharing.
- Go to **System Preferences → Security & Privacy → Privacy → Screen Recording**.
- Select the look icon to make changes if needed.
- Check the box next to the browser(s) you use for screen sharing.

Using Another Browser

Each browser has its own way of requesting permission to use your camera, microphone, or screen. To grant access:

- Review your browser's **privacy** or **site settings** to allow use.
- Check your computer's **system preferences** to ensure the browser has access to these features.