

Integration errors in Courserdog:

Integration errors display in the Section Dashboard as red circles:



These errors differ from the yellow triangle in that integration errors must be addressed or fixed before a course can sync with the SIS.

Some common integration errors and how to fix them:

Integration Error Details

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Need help interpreting this integration error?
[View Common SIS Errors and Resolutions](#)

Last Sync Status: Error

Last Synced At: 8/20/2026 at 11:11 AM

CreateSection Error

Error: SIS operation was not successful

Body: {
 "errors": [
 {
 "code": "Global.SchemaValidation.Error",
 "description": "Errors parsing input JSON",
 "message": "Another section was being created at the same time, please select save again."
 }
]
}

Post Type: CreateSection
Object Id: qgtWUgU6NAUfrir5tSxy

FIX: re-save the section and let the SIS sync

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Integration Error Details

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[View Common SIS Errors and Resolutions](#)

Last Sync Status: Error

Last Synced At: 9/3/2026 at 01:22 PM

UpdateSection Error

Error: SIS operation was not successful

Body: {
 "errors": [
 {
 "code": "Global.SchemaValidation.Error",
 "description": "Errors parsing input JSON",
 "message": "Meeting times exists, cannot inactivate section"
 }
]
}

Post Type: UpdateSection
Object Id: 3fadad65-695a-431b-a5dd-ad7130c993fb

FIX: This error indicates a certain area needed to inactivate or cancel a course is not removed. In this case, the error indicates that the meeting time must be removed before the cancellation can sync.

Meeting Patterns & Rooms

DAY(S) START END ROOM START DATE END DATE

+

S

M

T

W

+

R

F

S

01/19/27

05/07/27

+ MEETING PATTERN

SET DETAILS

SORT MEETINGS

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Integration Error Details

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Last Sync Status: Error

Last Synced At: 9/3/2026 at 10:16 AM

CreateMeetingTimesBP Error

Error: SIS operation was not successful

Body: {
 "errors": [
 {
 "message": "Instructor schedule conflict for A00 [REDACTED] Create override for the instructor?",
 "description": "Failed to execute SAVE action on item SSRMR DF-SSRMRDF_RDEF_CODE"
 }
]
}

Post Type: CreateMeetingTimesBP
Object Id: LHmL5Wd3IG0YtMtr8wzl

FIX: This error indicates an instructor an instructor is teaching a different section at the scheduled time. If this was intentional, the instructor can be marked “Yes” for double booking:

Instructors

TYPE

CONFLICTS

PREFERENCE FIT

Instructor

1

50%

+ INSTRUCTOR

SET INSTRUCTOR ROLES & DETAILS

Set Instructor Roles & Details

[REDACTED]

Instructor Role (Faculty-Of-Record) Error

Primary

Instr. Percentage 100

Instr. Session Indicator Error

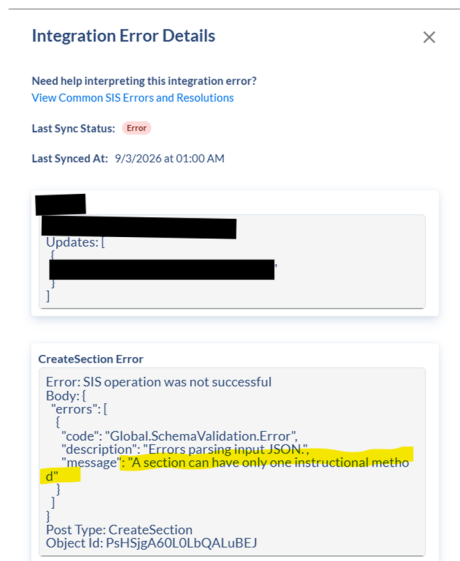
The following table lists all session indicators for the section and the associated meetings for reference:

SESSION INDICATOR	ASSOCIATED MEETING TIMES
[REDACTED]	[REDACTED]

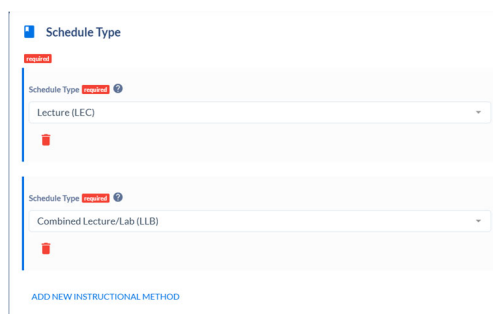
Ignore Double Bookings YES NO

CLOSE

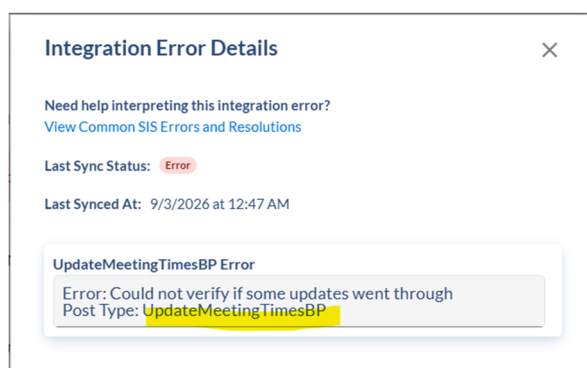
~



FIX: This error occurs when a section is displaying two instructional methods – one must be deleted (using the red trashcan icon) for the course to sync:



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FIX: Save and let sync

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Integration Error Details

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Last Sync Status:

Error

Last Synced At:

9/3/2026 at 12:47 AM

CreateFacultyAssignmentBP Error

Error: SIS operation was not successful

Body: {

"errors": [

{

"message": "Instructor ID must be entered.",

"description": "Failed to execute SAVE action on item SIRASGN.SIRASGN_OVER_RIDE"

}

}

Post Type: CreateFacultyAssignmentBP

Object Id: 8f866a4d-5db0-4263-a225-36d62bece32d

FIX: The instructor is not syncing with Coursedog.

Integration Error Details

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[View Common SIS Errors and Resolutions](#)

Last Sync Status:

Error

Last Synced At:

9/10/2026 at 12:32 AM

UpdateMeetingTimesBP Error

Error: SIS operation was not successful

Body: {

"errors": [

{

"message": "Room does not exist in building.",

"description": "Failed to execute bind on item SSRMEET.SSRMEET_BLDG_CODE"

}

}

Post Type: UpdateMeetingTimesBP

Object Id: 18b67c89-02d5-4e5f-8a41-32c9abcc594a

FIX: Remove the room, save, let the SIS sync, re-add the room, let sync