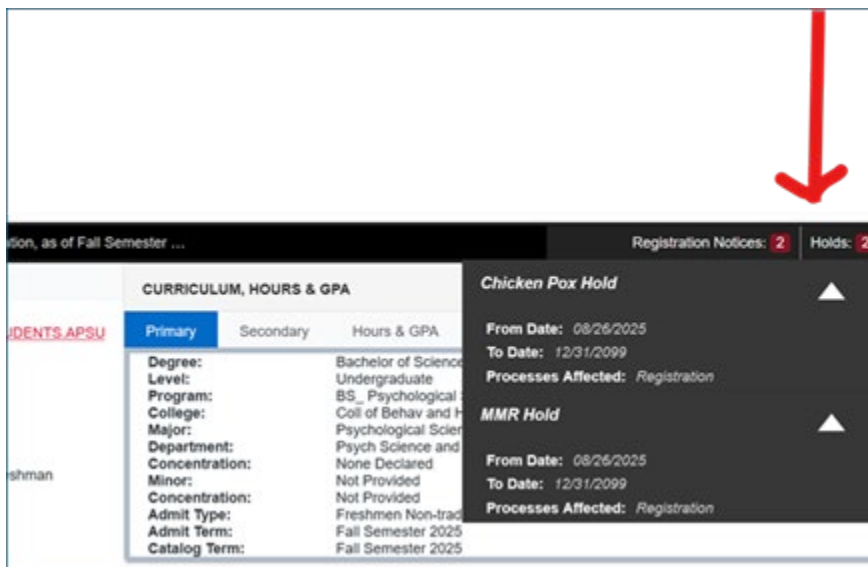
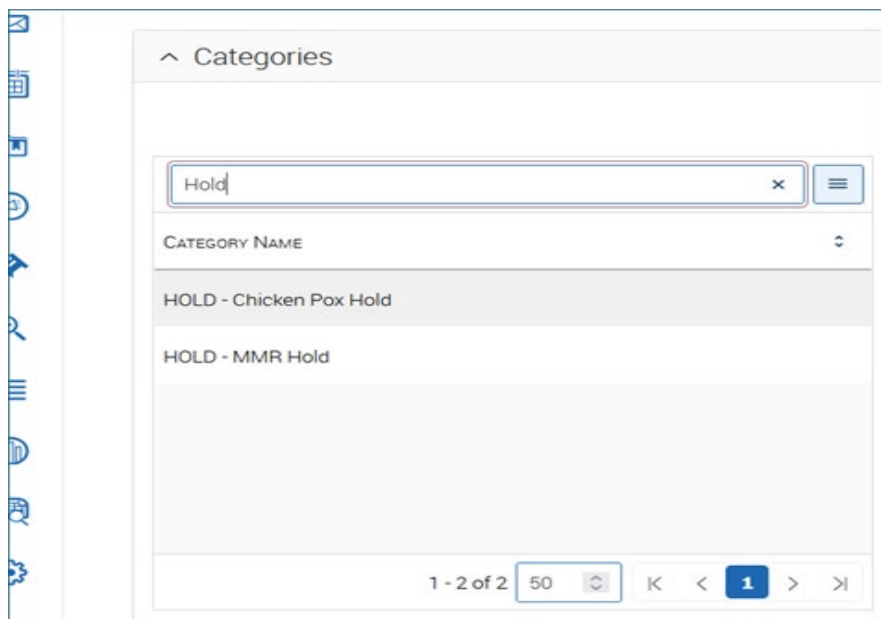


How to Locate Student Registration Holds

1. In Web Self Service, from a student's main page, click on the "Holds" icon on the top bar.
(see below)



2. In AP Navigate, from a student's main page (overview tab), go to the Categories box. You can scroll to see or use the search box with "hold."



The best way for students to view registration holds, as well as the point of contact for resolving the hold is in AP Navigate

- Students access AP Navigate on their computer by clicking on the AP Navigate tile in OneStop
- Students access their AP Navigate mobile app by clicking on the mobile app icon. If they need to download the app on their phone, search Navigate 360 in their app store.

