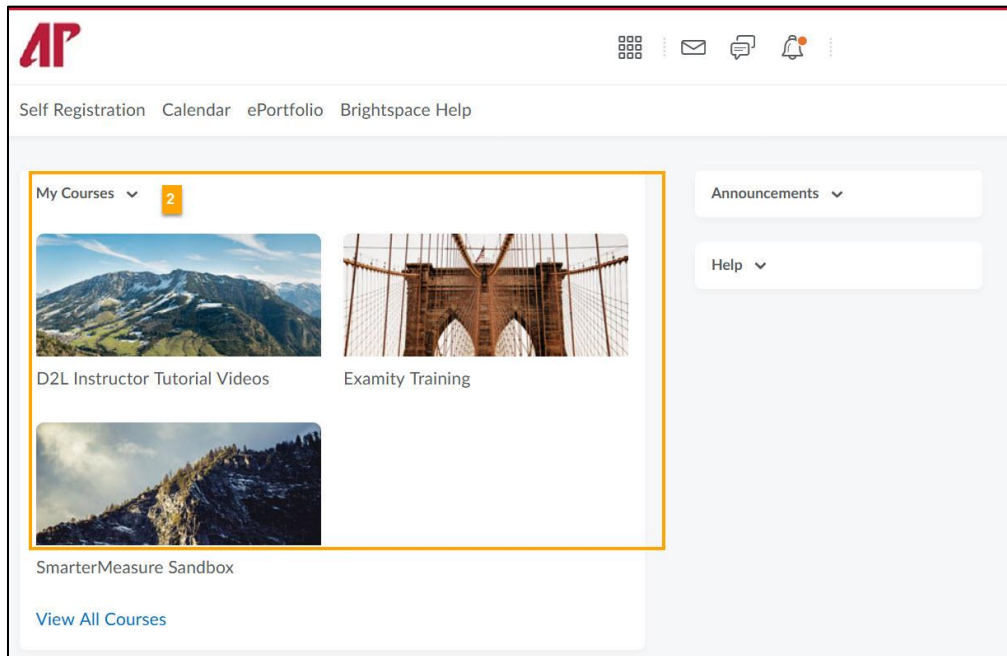


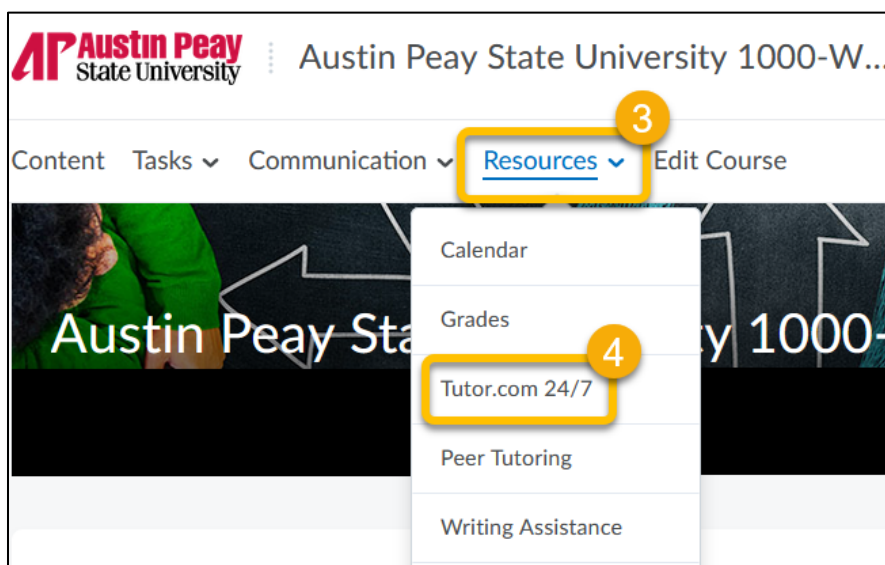
## Accessing Tutor.com: Student Guide

These steps can be followed using a web browser on a computer or mobile device. The Tutor.com app will not work for APSU users because our institution is using single sign-on. You must access the service through D2L.

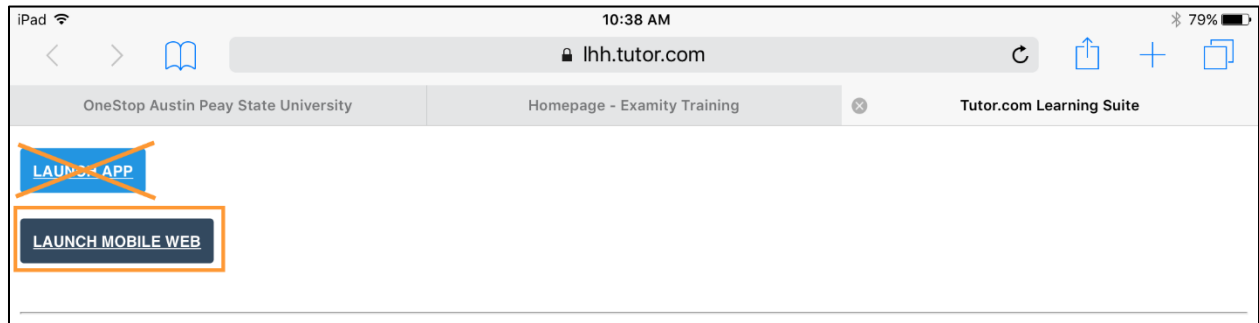
1. Log into D2L through AP [OneStop \(opens new window\)](#).
2. On the D2L landing page, select the course you would like to receive tutoring in at the time.



3. Once inside the course, select "Resources" on the navigation bar.
4. Select "Tutor.com 24/7" from the drop-down options.



**Mobile Users:** If you are trying to access the online tutoring service on a mobile web browser you will also be asked how you want to launch the service, select "LAUNCH MOBILE WEB." Do not use "LAUNCH APP."



5. Now you are on the Tutor.com landing page. If you need to change the language to Spanish, you can do so with the language drop down menu.
6. Select your topic of interest from the "Topic" drop-down list.
7. You will also need to select a specific subject from within that topic using the "Subject" drop-down list.
8. Select if you want to work with a tutor via chat or chat and voice.
9. Use the "Enter your question" field to type in the question or problem in which you need support. For example in a business course, you may state, "I need assistance with balancing ledgers."
10. You can also attach a file
11. Now, you just hit "CONNECT NOW" to get started.

It may take a few moments to load, but once it does, you will be connected with a tutor.

**Important: If this is your first tutoring session, ask the tutor for a tour!**

