

Team based activities are assigned throughout the program such as the one mentioned in MHA 5480 and the one below assigned in MHA 5560 Healthcare Quality, Outcomes, and Improvement

There is no rubric in my classes/not sure of others for individual contributions. As a result, I did create one for 2023-2024 and have attached to email.

Hendrickson

Exercise 5.1

The practice aspects that lead to collective mindfulness are discussed in the film "Inpatient Medical: Successful Outcome Using TeamSTEPPS Techniques." These characteristics include effective communication, teamwork, situational awareness, and flexibility. The healthcare team members can communicate successfully both orally and non-verbally by maintaining eye contact, speaking transparently,

and attentively listening to one another. For instance, if the patient's blood pressure suddenly lowers, the

nurse notifies the doctor as soon as possible, and the two debate the best course of action.

Collaboration

occurs when healthcare team members work together efficiently, exchanging knowledge and resources to

accomplish a shared objective. For instance, the physician and the nurse could confer on the patient's state

to choose the most appropriate next steps to take.

The healthcare team members are aware of the patient's state and surroundings and change their activities appropriately. For example, when the patient's blood pressure decreases, the physician and the

nurse shift their plans to manage the condition. This concept is known as "situational awareness." Ability to

Adapt: The members of the healthcare team are adaptable in the sense that they are flexible and willing to

modify their activities in response to changes in the environment or the state of the patient. For instance, if

the patient's health deteriorates, the attending physician and nurse will revise their treatment strategies

and implement additional required procedures to guarantee their safety and well-being. In conclusion, the

healthcare team depicted in the video demonstrates many practice characteristics that contribute to collective mindfulness. These characteristics include effective communication, collaboration, situational awareness, and adaptability, all of which ultimately result in a positive outcome for the patient.

Exercise 6.1

Within the context of the case study, management put into practice the concept of continual improvement by considering the recommendations made by the nursing staff and implementing operational adjustments to enhance the procedure for outpatient surgery. A bottleneck was avoided, and

recovery periods were shortened due to a change that allowed patients to wear their clothing into surgery.

This led to a 50% increase in volume despite no increase in staff members or square footage. This demonstrated that management was receptive to novel concepts and eager to implement changes for the

betterment of the patients and the process.

The leadership

displayed cooperation by incorporating numerous participants in the process. These

players included the patient, nurses, physicians, staff, and insurance. The recommendations made by the

nurses were considered and incorporated into the procedure. The adjustments that were made were put

into effect such that they would be beneficial to everyone concerned. This demonstrated a concerted effort