

Compiled notes from Competency Scoring Over Time with Students graduating in 2021 (only class we have had to graduate)

Ali King: Ali discussed that she probably indicated too high of a score in the beginning but felt she had improved in almost every competency. Dr. Hendrickson agreed, as he shared her scores over the terms, and especially in areas of Communication Skills, Critical Thinking Skills, and in Management and Business skills, she improved greatly in the area of human resources management.

Jada Meriwether: She discussed how she felt improvement in almost all competency areas and felt the program had helped her tremendously. Dr. Hendrickson pointed out her increases in Knowledge Of Healthcare Systems, Communication Skills, along with Critical Thinking and Problem Solving. He went on to share her strengths in Leadership, Professionalism and Ethical Behaviors and shared she may have underestimated her strengths with the initial assessment, as she has been a model for learning and increasing her competency scores.

Felicia Wesseh: Felicia shared how excited she was to have increased her scores, but more importantly how she is leaving the program with much more confidence in herself. She was especially pleased with the Integrated Learning Experience (MHA 5900) as it not only provided her a chance to work with multiple C-suite members, but to be encouraged in her work with presentations. Dr. Hendrickson shared Felicia was correct with her own assessment and her ILE partner had expressed enthusiasm with having her in their internship program. Besides the Communication and Interpersonal Effectiveness categories, Felicia showed growth in many areas including: Her Knowledge of Healthcare Systems (especially in the United States), Critical Thinking and her Professionalism scores.

Miranda Morgan: Miranda expressed her thought of being a good student coming into the program and felt she had a good handle on the competencies. Then when classes started, she realized she had over assessed her strengths. Dr. Hendrickson praised Miranda for her work ethic and competency improvements in many areas including Communication skills and especially Leadership, Professionalism and ethical Behaviors, as her scores were so consistent among each instructor for her last two terms, all of the faculty obviously agreed that she had gone from an introverted individual to a true leader.

Ryan Beckett: Ryan came into the program with substantial ability and/or knowledge in the Competency Areas, but went on to say how much he had learned about interpreting healthcare laws, and applying his leadership tools to his profession. He was very complimentary of the Leadership Classes, Conflict Management and Strategic Management courses.

Lennex Walker: Lennex came into this last interview with a very joyful and optimistic enthusiasm. She said she had learned so much about the Knowledge of Healthcare Systems, and the General Management categories. Lennex also loved the leadership courses, but equally expressed how much she felt she had learned from MHA 5560 Healthcare Quality and Outcomes. Dr. Hendrickson communicated to Lennex how much he enjoyed her participation in the program and agreed with her evaluation of growth in competency areas. He went on to let Lennex know she was a great role model for future students.