

COMPETENCY EVALUATION MHA 5510-W18,SPRING 2023

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Domain/Competency and level (1 = beginning, 2 = intermediate level/ Location/Assessed by:									
Course Competencies									
<b>A. Explain the effect of economic and financial policies on systems and organizations.</b> <b>Articulate how healthcare is delivered in the U.S., incorporating differences in public and private based organizations, funding models, and market types.</b>									
Domain: Knowledge of Healthcare Systems									
Competency: Function of Healthcare Systems and Organizations									
Location: Chapter 16-38									
Assessed by: Assignments for Chapters 16,17,30-34 & 38									
Level Expected: 1									
Level Achieved:	1	2	2	2	1	2	1	1	1
<b>B. IB</b> <b>Demonstrate effective oral, written and presentation skills</b> <b>Exhibit active listening behaviors and open communication styles</b>									
Domain: Communication and Interpersonal Effectiveness									
Competency: Communication Skills									
Location: Chapters in book and supplemental reading									
Assessed by: Economic Analysis Paper									
Level Expected: 3									
Level Achieved:	NI	3	3	3	2	3	3	2	3
<b>C. Demonstrate ability to identify and engage key stakeholders</b>									
Domain: Communication and Interpersonal Effectiveness									
Competency: Interpersonal Skills									
Location: Modules 1 to 7									
Assessed by: Assignments 1 to 5 and DB 5									
Level Expected: 1									
Level Achieved:	1	2	2	1	NI	2	2	1	1
<b>D. Employ conflict mgmt. tools to help employees improve relationships</b> <b>Demonstrate ability to manage divergent and competing needs within an organization and arrive at suitable resolutions.</b>									
Domain: Communication and Interpersonal Effectiveness									
Competency: Conflict Management and Negotiation Skills									
<i>Location: NA to this course</i>									
<b>E. Demonstrate ability to apply critical thinking skills to complex healthcare issues</b> <b>Explore emergent trends and ideas, show aptitude for creative thinking</b>									
Domain: Critical Thinking & Problem Solving									
Competency: Critical Thinking									
Location: Health Policy Text									
Assessed by: Final									
Level Expected: 2									
Level Achieved:	2	2	2	2	2	3	2	2	1
<b>F. Apply appropriate data and tools to solve problems and make decisions</b> <b>Demonstrate aptitude for collaborative approaches to problem solving</b>									
Domain: Critical Thinking & Problem Solving									
Competency: Problem Solving									
Location: Chapters 1-23									
Assessed by: Case Study 2									
Level Expected: 3									
Level Achieved:	1	3	3	2	2	3	2	3	2
<b>G. Assess the financial viability and vulnerabilities of healthcare organizations by applying tools and key financial metrics.</b> <b>Interpret trends related to payment systems, coverage, and access to care.</b>									
Domain: Management & Business Skills									
Competency: Financial Management									
Chapters 23-31									
Assignments									
Level Expected: 2									
Level Achieved:	2	2	2	2	2	2	2	2	2
<b>H. IB</b> <b>Apply ethical decision-making approaches to various dilemmas and situations</b> <b>Operate from a position of integrity and alignment with organization's mission and values</b>									
Domain: Leadership, Professionalism, and Ethical Behaviors									
Competency: Organizational and Professional Ethics									
Location: Chapters 13-15									
Assessed by: Assignments and test 2									
Level Expected: 1									
Level Achieved:	1	3	2	1	1	2	1	1	1

[illegible]