

COMPETENCY EVALUATION FOR MHA 5480-W11 Summer 2023

NAME OF STUDENT	Harrison Adodo	Katherine Anderson	William Britt	Tianna Coleman	Teala Goff	Amy Heitschere Rodriguez	Lakiya Holt	Kennedy Lester	Chloe McDaniel	Lauren Schmidt	Riley Walsh	Kyra Wilder
Domain/Competency and level (1 = beginning, 2 = intermediate level/ Location/Assessed by: Course Competencies:												
DOMAIN 1: KNOWLEDGE OF HEALTH CARE SYSTEM												
COMPETENCY 1: Healthcare Environment/ Interpret key laws	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
compare global healthcare systems												
COMPETENCY 2: Patient and Provider Experience												
How stakeholder incentives affect behavior	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
apply policies and tools												
apply population health approach												
DOMAIN 2: COMMUNICATIONS AND INTERPERSONAL EFFECTIVENESS												
Competency 2: Communication Skills												
demonstrate effective oral, written, and presentation skills	1	2	3	2	1	2	2	1	1	3	3	2
exhibit active listening behaviors	1	3	2	1	1	2	2	1	2	2	2	2
INTERPERSONAL SKILLS												
Identify and engage key stakeholders	1	2	2	1	1	3	2	2	2	3	3	2
Competency 3: Conflict Management												
Employ conflict management tools to improve relationships	2	3	3	3	2	3	3	2	3	3	3	3
demonstrate ability to manage divergent and competing needs within an org.	2	2	2	2	2	2	2	1	2	2	3	2
DOMAIN 3: Critical Thinking and Problem Solving												
Problem Solving	2	2	2	2	1	2	2	1	2	2	2	2
DOMAIN 4: Management and Business Skills												
Competency 1: General Management												
Organizational Design	2	2	2	2	2	2	2	2	3	2	3	3
apply quality improvement theories	3	3	3	3	2	3	2	2	2	3	2	2
Competency 2: Strategic Management	1	2	2	2	1	3	2	1	2	3	3	2
Critique organization's vision, mission and strategic plan												
Competency 4: Project Management												
Potential to manage a project	1	2	2	2	2	2	2	2	2	2	2	2
Competency 5: Human Resource Management												
Recognize the role and importance of technology in managing a healthcare organization	1	2	2	2	2	3	2	2	1	3	2	2
Competency 6: Information Management												
Apply appropriate information management technologies and tools												
DOMAIN 5: Leadership, Professionalism, and Ethical Behaviors												
Competency 1: Leadership Skills and Behavior												
Apply appropriate leadership styles and approaches to organizational performance and improvement	2	2	2	2	2	2	2	2	2	2	2	2
Clearly articulate vision and mission of an organization	1	2	2	2	2	2	1	1	2	2	3	2
Competency 3: Organizational and Professional Ethics												
Apply ethical decision-making approaches to various dilemmas and situations	2	3	3	2	2	3	3	2	3	3	3	2
Operate from a position of integrity and alignment with organization's mission and values	2	2	2	2	2	2	2	2	2	2	2	1
Competency 4: Organizational Culture												
Demonstrate inclusive behaviors, appreciation for diversity, and cultural awareness	3	3	3	3	2	2	2	2	2	3	3	2
Exhibit leadership practices that support team effectiveness	1	3	3	3	2	3	2	1	2	3	3	2