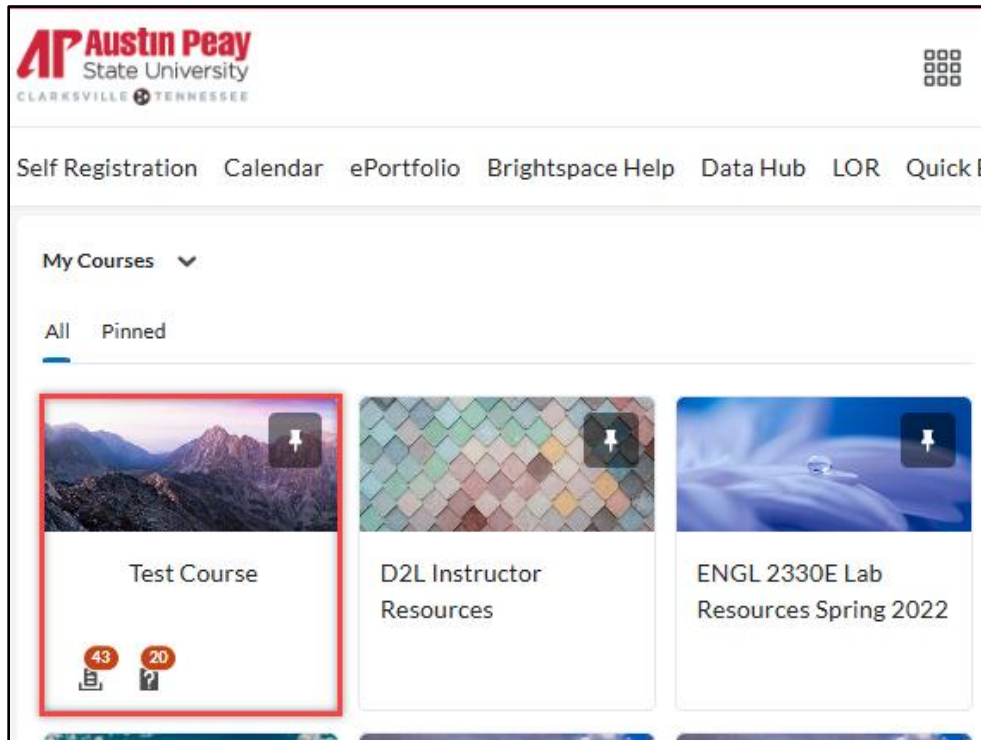


Distance Education

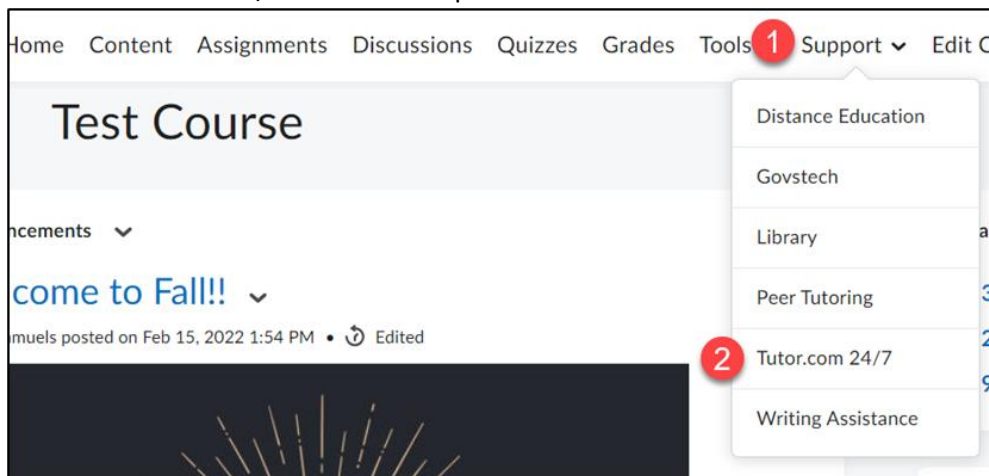
Accessing Tutor.com: Student Guide

These steps can be followed using a web browser on a computer or mobile device. The Tutor.com app will not work for APSU users because our institution uses single sign-on. You must access the service through your D2L course.

1. Log into D2L through [AP OneStop](#), or directly at elearn.apsu.edu.
2. From the D2L landing page, please select the course for which you are requesting tutoring services.

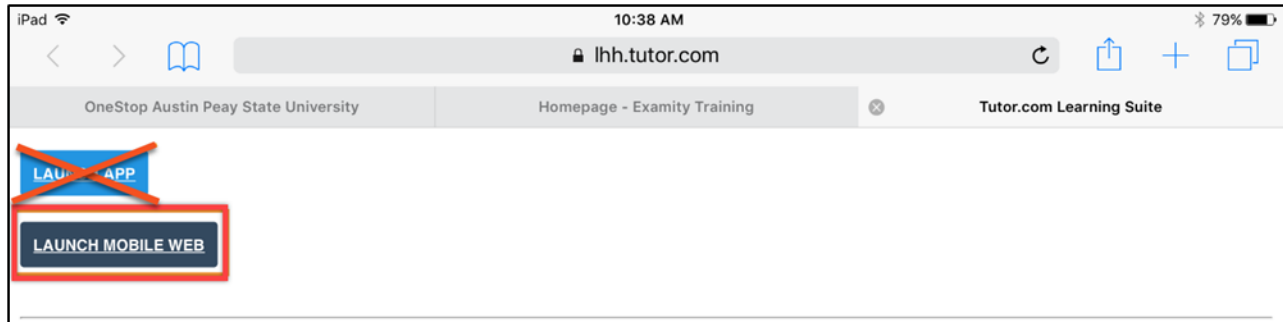


3. Once inside the course, select "Support" on the navigation bar.
4. Select "Tutor.com 24/7" from the drop-down list.



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Mobile Users: If you are trying to access the online tutoring service on a mobile web browser, you will also be asked how you want to launch the service, select "LAUNCH MOBILE WEB." Do not use "LAUNCH APP."




5. On the Tutor.com landing page, you can take a tour as well as:
 - a. Connect with a tutor for a live session
 - b. Schedule a tutoring session in advance
 - c. Drop Off Writing is available year-round **only** for Doctorate of Education students and is open to all students during Summer and Winter terms.
 - d. Access practice quizzes and resources
 - e. Access college resources
 - f. View all information related to your account, such as completed and upcoming sessions

The screenshot shows the Tutor.com landing page for Austin Peay State University. At the top, there is a navigation bar with the Tutor.com logo and six menu items labeled a through f: 'Connect with a Tutor Now', 'Schedule a Session', 'Drop Off Your Work', 'Test Prep and Self-Study', 'College and Career', and 'My Account'. Below the navigation bar is a yellow banner with the text 'Welcome, Test!' and 'Whatever you're working on, we're here to help. Let's get started.' Below the banner are three service tiles: 'Connect with a Tutor Now' (with a 'CONNECT NOW' button), 'Writing Review' (with a 'SUBMIT' button), and 'Schedule a Tutoring Session with a Tutor.com tutor' (with a 'SCHEDULE' button).

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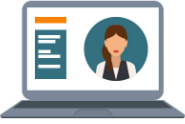
- Click “Connect with a Tutor now” to fill in the quick pre-session questionnaire for a live session.
- It may take a few moments to load, but once it does, you will be connected with a tutor.

Connecting to your **Subject** tutor now...




What happens next?

Stay on this page to keep your place in line!
You'll be matched with the next available tutor.




1. Connect with a tutor.

Stand by to connect to one of our expert tutors shortly! We respond to requests in the order in which they are received.



2. Utilize all the online tools you need.

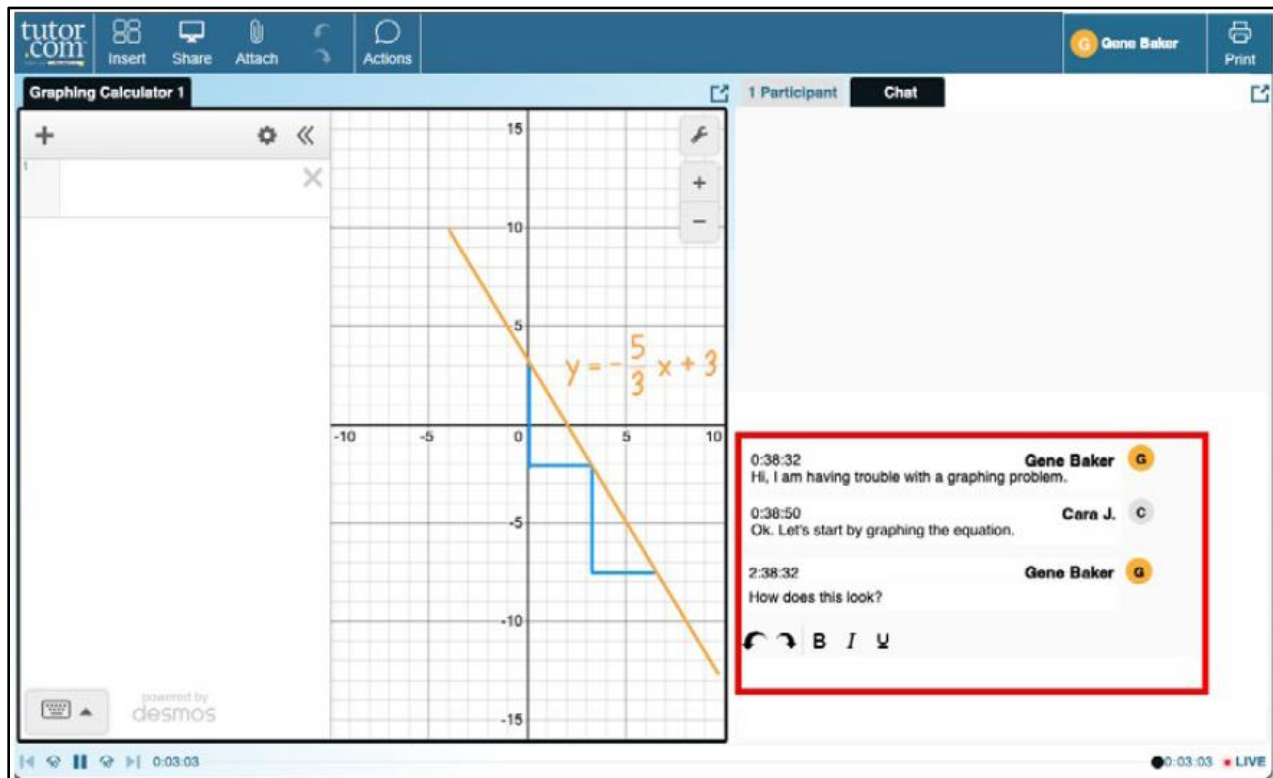
You'll communicate with your tutor in our online classroom, where you can work on a whiteboard, use tools like a graphing calculator, and share files with your tutor as you work through your questions.



3. Get the expert help you need.

Your tutor will provide encouraging help so you gain confidence and understanding—for whatever you're working on.

- It's tutoring time! If this is your first tutoring session, feel free to ask your tutor any questions about the Tutor.com classroom.



The screenshot shows a Tutor.com session interface. On the left, a Desmos graphing calculator is open, displaying a coordinate plane with a blue step function and an orange line. The equation $y = -\frac{5}{3}x + 3$ is written in orange on the graph. The top toolbar includes icons for Insert, Share, Attach, and Actions. On the right, a chat window is visible with a red border, containing the following messages:

- 0:38:32 **Gene Baker** (G): Hi, I am having trouble with a graphing problem.
- 0:38:50 **Cara J.** (C): Ok. Let's start by graphing the equation.
- 2:38:32 **Gene Baker** (G): How does this look?

The chat window also shows formatting options: **B I U**. At the bottom of the interface, there is a timer showing 0:03:03 and a "LIVE" indicator.



Distance Education



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Monday-Friday, 8:00am-4:30pm (Central)