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| **Cameron A. Skills**   | 601 College St. | Clarksville, TN 37044 (931) 221-7000 | cskills1@my.apsu.edu |
| **Profile** | Dedicated Information Systems Database Technician with over 7 years of experience. Expertise includes great customer relational skills, comprehensive field training on tactical systems, experience with routers, switches, database techniques, telecommunication equipment, troubleshooting techniques, and policy and procedures. |
|  | * *MSSQL Techniques*
* *Networking Techniques*
* *Computer Hardware Issues*
 | * *Customer Service Support*
* *Group Policy Management*
* *Active Directory Management*
 | * *Helpdesk Operations*
* *Security Procedures*
* *Oracle Database Techniques*
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| **Education**  | **Austin Peay State University** Clarksville, TN May 2017*Bachelor of Science in Computer Science* GPA: 3.2/4.0Concentration: Database Administration and Networking |
| **Relevant Courses** | * *ASP.NET Programming*
* *Systems Analysis & Design*
* *Content Management Systems*
 | * *Web Server Administrator*
* *Data Communications & Networking*
* *Active Directory Management*
 | * *Data Modeling*
* *Windows Network Operating Systems*
* *Principles of Information Security*
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| **Internship****Experience** | **U.S. Army** Fort Campbell, KYMay 2015 to July 2017***Intern**** Managed Active Directory containers to include the creation of user and email accounts
* Performed exceptional customer service for customers with computer, email, and networking issues
* Maintained helpdesk operations with minimal support during the organization’s requirements
* Provided support to over 4,000 Non-secure Internet Protocol Routed (NIPR) and Secure Internet Protocol Routed (SIPR) computer systems
* Supplied solutions for over 3,000 reported problems that range from email accounts, network connectivity, and computer hardware issues
* Coordinated the implementation of patches and upgrades to fix system problems and vulnerabilities and to secure sensitive equipment and computers
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| **RelevantWorkExperience** | **U.S. Army** Fort Lewis, WA October 2015 to February 2010***Team Chief, Command Post Node (CPN) Team Five*** * Led Team Five with a 97.99% communication reliability
* Balanced multiple tasks in a Data Center production environment
* Handled preventive maintenance checks and services on communication security devices
* Demonstrated client confidence and protect operations by keeping information confidential
* Instructed training for over 30 enlisted personnel in preparations for the organizations mission
* Trained in over 20,000 hours of communication duties for both combat and peacekeeping missions
* Sustained network, computer security procedures, helpdesk operations, customer support procedures
* Operated on Team Seven as operator for Small Extension Node (SEN) with a 98.99% communication reliability
* Monitored support maintenance on electronic switching assemblages, systems
* Ensured personnel complied with Standard Operating Procedures (SOPs), systems development life cycle methodology, policies, standards and procedures
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| **Selected Achievements** | * Obtained 4 Army Achievement Medals for achievements made throughout career to include extensive technical knowledge of communication system and networks
* Supported a 40 Soldier staff and operational equipment, ensuring proper support and situational awareness during III Corps Warfighter Exercise earning an Army Achievement Medal
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