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| **Cameron A. Skills** | | | | | | 601 College St. | Clarksville, TN 37044  (931) 221-7000 | cskills1@my.apsu.edu | | | |
| **Profile** | Dedicated Information Systems Database Technician with over 7 years of experience. Expertise includes great customer relational skills, comprehensive field training on tactical systems, experience with routers, switches, database techniques, telecommunication equipment, troubleshooting techniques, and policy and procedures. | | | | | | | | |
|  | | | * *MSSQL Techniques* * *Networking Techniques* * *Computer Hardware Issues* | | * *Customer Service Support* * *Group Policy Management* * *Active Directory Management* | | | * *Helpdesk Operations* * *Security Procedures* * *Oracle Database Techniques* | |
| **Education** | | **Austin Peay State University** Clarksville, TN May 2017 *Bachelor of Science in Computer Science* GPA: 3.2/4.0  Concentration: Database Administration and Networking | | | | | | | |
| **Relevant Courses** | | * *ASP.NET Programming* * *Systems Analysis & Design* * *Content Management Systems* | | * *Web Server Administrator* * *Data Communications & Networking* * *Active Directory Management* | | | * *Data Modeling* * *Windows Network Operating Systems* * *Principles of Information Security* | |
| **Internship**  **Experience** | | | **U.S. Army** Fort Campbell, KYMay 2015 to July 2017  ***Intern***   * Managed Active Directory containers to include the creation of user and email accounts * Performed exceptional customer service for customers with computer, email, and networking issues * Maintained helpdesk operations with minimal support during the organization’s requirements * Provided support to over 4,000 Non-secure Internet Protocol Routed (NIPR) and Secure Internet Protocol Routed (SIPR) computer systems * Supplied solutions for over 3,000 reported problems that range from email accounts, network connectivity, and computer hardware issues * Coordinated the implementation of patches and upgrades to fix system problems and vulnerabilities and to secure sensitive equipment and computers | | | | | | |
| **Relevant Work Experience** | | | **U.S. Army** Fort Lewis, WA October 2015 to February 2010  ***Team Chief, Command Post Node (CPN) Team Five***   * Led Team Five with a 97.99% communication reliability * Balanced multiple tasks in a Data Center production environment * Handled preventive maintenance checks and services on communication security devices * Demonstrated client confidence and protect operations by keeping information confidential * Instructed training for over 30 enlisted personnel in preparations for the organizations mission * Trained in over 20,000 hours of communication duties for both combat and peacekeeping missions * Sustained network, computer security procedures, helpdesk operations, customer support procedures * Operated on Team Seven as operator for Small Extension Node (SEN) with a 98.99% communication reliability * Monitored support maintenance on electronic switching assemblages, systems * Ensured personnel complied with Standard Operating Procedures (SOPs), systems development life cycle methodology, policies, standards and procedures | | | | | | |
| **Selected Achievements** | | | * Obtained 4 Army Achievement Medals for achievements made throughout career to include extensive technical knowledge of communication system and networks * Supported a 40 Soldier staff and operational equipment, ensuring proper support and situational awareness during III Corps Warfighter Exercise earning an Army Achievement Medal | | | | | | |