

Founded in 1927, Austin Peay State University is a comprehensive, state-assisted university with an enrollment of approximately 9,000 students. APSU was named in honor of the late Tennessee Governor Austin Peay, who served from 1923–1927.

With a main campus in Clarksville, Tenn. and a satellite campus on post at Fort Campbell, Ky., APSU is one of 47 universities, community colleges and technology centers in the Tennessee Board of Regents system, the sixth largest system of higher education in the nation. The University offers a full range of academic programs at the associate, baccalaureate and master's degree levels in the arts, sciences, business and selected professional programs. APSU offers 13 online degree programs and hundreds of Web-based classes. Among APSU's many points of distinction are its outstanding programs in the sciences, two centers of excellence in the creative arts and field biology and four chairs of excellence in the creative arts, business, free enterprise and nursing.

An integral part of Clarksville, a rapidly growing city of more than 100,000 located 45 minutes northwest of Nashville, the University led the state in enrollment growth in recent years. Since 2000, Austin Peay has renovated and erected numerous top-of-the-line facilities on its 160-acre main. Of the universities offering classes on post at Fort Campbell, only APSU has been given permission to construct its own building. The University enrolls more students at the Fort Campbell Center than the other five institutions combined.

**Telecommunications Technician 3
Office of Information Technology
Regular Full-Time Position
Position Number 960020**

General Description

This position will mainly support the installation and maintenance of the campus copper and fiber optic cable plants, as well as basic telephone and voice mail trouble calls. The position will also serve as backup operator on the university switchboard and a backup administrator on the telephone and voice mail systems as required.

Primary Duties and Responsibilities

- Install telephones.
- Troubleshoot telephone user issues.
- Troubleshoot data connectivity issues.
- Repair damaged or broken voice or data jacks.
- Repair or replace damaged or broken telephones, including emergency phones.
- Locate underground cables.
- Install voice and data cables as necessary.
- Provide emergency repairs for cables damaged by underground contractors or natural occurrences.
- Direct and oversee cable installation contractors.
- Provide backup for switchboard operations.
- Provide backup for billing operations as required.
- Provide backup call accounting system as required.
- Provide user training.

Essential Functions

- Knowledge of structured cabling, including copper and fiber optic.
- Basic knowledge of telephony and IP networking.
- Ability to install and terminate twisted-pair copper cable, coaxial cable and fiber optic cable.
- Ability to lift 50lbs.
- Ability to work in confined spaces, basements and attics.
- Must be available for on-call duties.

Required Minimum Qualifications

- Extensive knowledge of structured low-voltage cabling, plus the ability to install, maintain and troubleshoot UTP, coax and fiber optic cable.
- Basic working knowledge of telephone systems, including T-1 and PRI connections to the PSTN.
- Basic working knowledge of IP networking, specifically how it relates to VoIP telephony.
- Basic knowledge of voice mail systems and the ability to maintain Cisco Unity Connection.
- A background check will be required of the successful applicant.

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