

Follow-up on Enrollment Management Issues Discussed by Beverly Boggs  
at the 9/22/2011 Senate Meeting

*Thank you for including me in the Faculty Senate Meeting on 9/22/11. I wanted to follow-up on a couple of items that came up. Someone indicated they did not receive the email regarding the dedicated phone line for faculty. I have copied it below. Also, the question about regaining HOPE eligibility came up. It is my understanding that students can regain eligibility at the next threshold check if their GPA is high enough to earn it. I hope this helps. Please let me know if I can answer any other questions.*

Good Evening

The Office of Enrollment Management would like to introduce a new phone line **(7659)** for Faculty and their designees to reach Enrollment Management personnel for answers to questions. Some of you prefer to contact personnel in Enrollment Management directly and by all means, should feel free to continue that practice.

This phone line will be monitored 8:00 - 4:30 and it is our intention that it will be answered by a person (not voice mail) in order to route your call to someone who can provide you with assistance using a standard operating procedure. It should be used by Faculty or their designees only please as we would like to provide you with swift, personal service.