

Founded in 1927, Austin Peay State University is a comprehensive, state-assisted university with an enrollment of approximately 9,000 students. APSU was named in honor of the late Tennessee Governor Austin Peay, who served from 1923–1927.

With a main campus in Clarksville, Tenn. and a satellite campus on post at Fort Campbell, Ky., APSU is one of 47 universities, community colleges and technology centers in the Tennessee Board of Regents system, the sixth largest system of higher education in the nation. The University offers a full range of academic programs at the associate, baccalaureate and master's degree levels in the arts, sciences, business and selected professional programs. APSU offers 13 online degree programs and hundreds of Web-based classes. Among APSU's many points of distinction are its outstanding programs in the sciences, two centers of excellence in the creative arts and field biology and four chairs of excellence in the creative arts, business, free enterprise and nursing.

An integral part of Clarksville, a rapidly growing city of more than 100,000 located 45 minutes northwest of Nashville, the University led the state in enrollment growth in recent years. Since 2000, Austin Peay has renovated and erected numerous top-of-the-line facilities on its 160-acre main. Of the universities offering classes on post at Fort Campbell, only APSU has been given permission to construct its own building. The University enrolls more students at the Fort Campbell Center than the other five institutions combined.

**Network Specialist
Information Technology
Regular Full-Time Position
Position Number 631100**

The Network Specialist functions under the general guidance and supervision of the Network Services Manager. The incumbent assists the Network Services Manager in the installation, operation and maintenance of the campus network software, both client and server. The incumbent also assists the Network Services Manager in the planning, configuration and maintenance of the campus network electronics and logical network infrastructure.

Primary Duties and Responsibilities

- Operate network related software as needed.
- Evaluate, install, configure and maintain computer hardware related to the campus network.
- Support server software on network servers.
- Create and manage network file, print and application services on network servers.
- Assist users in resolving problems associated with network software and network applications.
- Configure and support DNS, DHCP and WINS servers.
- Configure and support campus Windows Active Directory.
- Configure and support Packetshaper technology.
- Configure and support storage area network (SANS) technology.
- Configure and support campus wireless network hardware and software.
- Configure and support campus firewalls and other security systems.
- Provide backup if the Network Services Manager is unavailable.
- Administration of network servers.
- Perform other job-related duties as assigned.

Knowledge Skills and Abilities

- Knowledge of the campus computer network hardware.
- Knowledge of cabling technologies.
- Knowledge of campus network software, both client and server.
- Knowledge of network adaptors.
- Knowledge of network concepts and protocols.
- Knowledge of the Internet and Internet concepts and applications.
- Knowledge of all Windows operating systems.
- Knowledge of networking on various client platforms to include Apple, Unix and Windows.
- Ability to employ exceptionally strong troubleshooting skills towards efficient and timely resolution of all campus network problems.
- Ability to effectively manage computer resources during equipment failure.
- Ability to effectively install and configure new computer hardware as needed.
- Ability to effectively maintain and repair university computer hardware.
- Ability to install, test and maintain network software required in the university network environment.
- Ability to communicate effectively and appropriately.
- Ability to interact in an effective and appropriate manner with diverse populations, the University community and the public.
- Ability to follow and adhere to established procedures.

Minimum Required Qualifications

- Bachelor's degree. If Bachelor's degree is not in computer science, information technology or a related degree, an additional year of network experience is required.
- At least one year of documented experience with network related technical support and maintenance in a medium to large campus network environment.
- An official transcript and background check will be required of the successful applicant.

Additional Preferred Qualifications

- Cisco CCNA certification or higher is preferred.
- Other network certifications.

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